

Heathmont College Notebook Program

Year 7 (2023) cohort – FAQ Document

This document is a quick FAQ to hopefully answer a few questions you might have for any students starting in 2023 in regards to their laptop selection!

What is the advantage of buying a laptop from the recommended program?

The main advantage of the recommended notebook program is that IT at Heathmont College will facilitate in organising the warranty claims through LWT, including repairs and (if purchasing insurance) any claims on accidental damage protection.

We still give students access to install programs on their devices and they are not restricted. This means that a LWT purchased laptop is just like to bring their own notebook for use at school. You can read more about the recommended notebook program, and the models of laptop on our [notebook portal webpage](#) under the recommended program information pack.

What options are there outside of the recommended models?

You are free to purchase / or bring another laptop (provided it meets the requirements) This is know as our BYOD program that allows you to flexibly select your own laptop model This is useful if you have already purchased a laptop prior to commencing at Heathmont College.

Please check the device meets our recommended specifications via the BYOD information pack. There are certain devices that are not supported at Heathmont College.

Heathmont IT will still provide assistance, help, software guides etc. for any suitable devices regardless of where it was purchased from, this will not impact their overall learning experience.

But we cannot facilitate repairs or warranty claims on externally purchased devices, as the overhead of supporting multiple different devices is unfeasible.

Please check the [notebook portal webpage](#) for full details on the BYOD program if interested

When do I receive my year 7 students laptop?

We need time to provision the school laptops for use at Heathmont College, so the laptops will be delivered to the school in bulk on in the middle of December – however we require the school holidays to configure them for use – and will be available in the first week of Term 1 2023

If your laptop purchase is made after the mid December delivery – there is a second delivery in January.

In both cases, the laptops will be handed out to year 7's on the first week of term as part of orientation.

Any laptops that miss both the December and January bulk delivery will incur an individual shipping cost and arrive at school as soon as our notebook partner (LWT) can deliver them

If I purchase accidental damage insurance – when does this start?

If your child's laptop is purchased within one of our bulk delivery orders (before Mid Dec, or late Jan) the insurance date will begin when it is delivered to the school

Anytime outside of these bulk orders – the insurance starts on the date of purchase

Is there any additional software that needs to be purchased for the laptop?

No, there is no additional software to be purchased – students get a free license for Microsoft Office Suite, and Adobe Creative cloud through the Department of Education for their laptop.

There may be a learning subscriptions for tools such as Education perfect – however these should be included in your child's booklist, and not required to be purchased alongside the laptop.